

WINDOWS 7 USERS:

For all computers running Windows 7, use the following installation procedure.

1. Unplug any USB dongles from your computer
2. Insert the newest release disc into your disc drive
3. Select "Computer" from the start menu
4. Open the drive containing the XREF disc
5. Right click on the "Setup" file and select "Properties"
6. Click on the "Compatibility" tab at the top of the Properties window
7. Under "Compatibility mode", click the check box next to "Run this program in compatibility mode for:" and then select "Windows XP (Service Pack 3). Note: if this is already checked and Windows XP Service Pack 2 or 3 is already selected, do not make any changes.
8. Click the "OK" button at the bottom of the Properties window
9. Go back to the window that lists the files on the disc and right click on "Setup"
10. Select "Run As Administrator"
11. Click "Yes" to continue if prompted by a User Account Control window
12. Click "Next" to begin setup
13. Enter user name and company name and enter the Serial Number as printed on the XREF UPDATE RELEASE instruction sheet, step 2
14. Click "Next"
15. Click on Hard Disk (recommended) and then click "Next" to setup the software
16. If prompted by Sentinel System Driver to remove a newer version of the Sentinel driver, click "OK"
17. Click finish on the installation window and close the Update Disc folder
18. Plug your USB dongle back in
19. If you received a white Update Utility Disc, insert it now and navigate to the disk so that you can see the three files on it
20. Double click on XREF UPD
21. Your computer should respond with "Your Dongle was successfully updated and currently contains the following values" and in most cases, the expiration date should be six months in the future.
22. Click on the XREF HVAC or APPL icon on the desktop to launch the program
23. If program tries to launch but hangs up at the Folio Views start screen, proceed to step 24
24. Right click on the desktop icon that you use to open the program
25. Select "Properties" and then click on the "Compatibility" tab at the top
26. Under "Compatibility mode", click the check box next to "Run this program in compatibility mode for:" and then select "Windows XP (Service Pack 3). Note: If this is already checked and Windows XP Service Pack 2 or 3 is already selected, do not make any changes.
27. Click the "OK" button at the bottom of the Properties window
28. Right click on the XREF HVAC or APPL icon on the desktop and select "Run As Administrator" to launch the program
29. If a "Missing Dongle" error message appears, proceed to step 30
30. Select "Computer" from the start menu
31. Right click on the drive containing the new XREF release disk
32. Select "Open"
33. Open the "Driver" folder
34. Open the "Legacy" folder
35. Open the Utilities folder

36. Double click on “Sentinel Protection Installer”
37. Click “Yes” (if prompted) to allow the program to “make changes to this computer”
38. Click “Next”, check the box next to “I accept the terms in the license agreement”
39. Click “Next” and then check the box next to Complete.
40. Click “Next” again and then click “Install”
41. When prompted to modify the firewall settings, click “Yes”
42. Click finish and then click on the XREF HVAC or APPL icon on the desktop to launch the program